SPRINDALE ESTATES HOMEOWNERS' ASSOCIATION LONG-RANGE PLANNING SURVEY REPORT

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Submitted to:

SEA Board

August 12, 2008

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Jim

See highlighted areas to emphasize when you talk to the Board.

Thanks

Brian

1. Purpose

The purpose of the survey was to gather information from the Springdale Estates Subdivision to assist the Springdale Homeowners Association board in determining priorities in long-range planning for the Springdale area.

2. Methodology

To develop a survey, the long-range planning committee solicited input from the community on ideas and suggestions regarding priorities and projects. This initial information was collected in April and May 2008. Input on five general areas were solicited: 1. Infrastructure/ maintenance (lake, dam, common areas, entrances, fence, etc.); 2. Springdale safety; 3. Aesthetics of community (signs, trees, lake, entrance, etc.); 4.Health/recreation (community events, common areas, etc.); and 5. Communication (neighborhood information, community watch, news, postings. An on-line survey (via Survey Monkey) was then created. Members of the community were asked to complete the on-line survey or, if they did not have access to the internet to complete a paper survey. The survey was open for completion during the month of June 2008.

3. Results

A total of 180 people started the survey and 167 (92.8%) completed the survey.

1. Infrastructure/ maintenance (lake, dam, common areas, entrances, fence, etc.)

Question 1: For years, the Springdale Estates Association (SEA) has maintained the entrances, fences, and big lake. A. Regarding infrastructure, please indicate the priority the SHA should have in the maintenance / upgrade of the following structures:

<u>Responses</u>: Front entrances (77.5%), White fences (58%), and the common area of the big lake (50.3%) were considered high priority

Question 2: Regarding the big lake – there has been suggestions to change the big lake and suggestions to leave it alone and natural. Although feasibility of these projects has not been determined, please indicate the priority the SEA should have in investigating the following suggestions:

<u>Responses</u> Maintaining trees and natural appearance of lake (60.2%) and protecting the shores and minimizing erosion (55.6%) were considered high priority.

Question 3: As a community, Springdale can collectively lobby Wake County to attempt to get large projects done. Please indicate the priority the SEA should have when lobbying the county regarding these projects:

Responses: 78.8% of people considered having the roads paved a high priority

2. Springdale safety

Question 1. Although the general consensus is that Springdale is a safe area, we want to keep it that way! A. One area that needs improvement is the traffic and safety of Oneal Road. Although feasibility of these projects has not been investigated, please indicate the priority the SEA should have in investigating the following suggestions:

<u>Responses:</u> Cross walks on Leesville road were considered a high priority for 52.3% of responders.

Question 2. A common and frustrating problem is the Leesville High School student's morning traffic in Springdale Estates (e.g., speeding around Oneal Road, detouring traffic by going through Springdale, U turn at Oneal traffic light entrance, etc). Although feasibility of these projects has not been investigated, please indicate the priority the SEA should have in investigating the following suggestions:

<u>Responses:</u> 42.8% of people thought lobbying LHS to help with traffic control was a high priority

Question 3. Although generally quite rare, there have been recent occurrences of vandalism and theft in our neighborhood. Although feasibility of these projects has not been investigated, please indicate the priority the SEA should have in investigating the following suggestions:

<u>Responses:</u> 56.8% of responders thought increased community watch was a high priority.

3. Aesthetics of community (signs, trees, lake, entrance, etc.)

Question 1. Springdale entrances. With the planned widening of Leesville Road in the next 10 years, significant changes are likely to occur to our entrances, fences, and plantings. Although feasibility of these projects has not been investigated, please indicate the priority the SEA should have in investigating the following suggestions regarding maintaining / developing new entrances and fences Responses:

- a. 73.5% of responders thought to maintain / rebuild white fences and white brick entrance were of medium or high priority.
- b. 56% thought to update look with new letters and remove urns were of medium or high priority.
- c. 53.9% thought to illuminate entrance signs were of medium or high priority.

- d. 55.4 % thought that planning a new modern entrance was of medium or high priority.
- e. 55.9% thought that have professional planting / landscape at the entrances was of medium or high priority.

Question 2. Springdale area aesthetic improvements. Although feasibility of these projects has not been investigated, please indicate the priority the SEA should have with the following suggestions regarding improving / maintaining the aesthetics of the Springdale community:

<u>Responses:</u> 42.4% of responders thought that educating dog owners on leash laws and clean up policies was of high priority. 61.2% of responders thought Straighten road signs (but no style change) was of medium or high priority.

4. Health/recreation (community events, common areas, etc.)

Question 2. Although feasibility of these projects has not been investigated, please indicate the priority the SEA should have with the following suggestions regarding health and recreation of the Springdale community:

Responses: 62% of responders thought improving trash service was of high priority.

5. Communication (neighborhood information, community watch, news, postings

Question 1. Regarding improving communication in Springdale please indicate the priority the SEA should have in investigating the following suggestions: Responses: 66% of responders thought that improving /expanding the Springdale webpage was of medium or high priority. 75.6% of responders thought that additional email notifications was of medium or high priority

The final question on the survey was: what should be the SEA's TOP PRIORITY to investigate regarding community projects? The responses (n=141) are summarized in this table:

Response	Number of responses	% of responses
Road repaving	18	12.8%
Traffic safety /speeding	17	12.1%
Update/maintain entrances	16	11.3%
Crosswalks on Leesville	13	9.2%
Keep Lake healthy / natural	10	7.1%
Add street lights	8	5.7%
Bike paths along roads	5	3.5%
Protect trees	5	3.5%
Oneal speed bumps	5	3.5%
Add Sewer	5	3.5%

4. Conclusions/ Recommendations

Based on the results of the survey and discussion of the long-range planning committee, the following recommendations in each category should be considered **as soon as possible:**

1. Infrastructure/ maintenance (lake, dam, common areas, entrances, fence, etc.)

- Lobby to have roads resurfaced (<u>number 1 priority</u>)
- Maintain the front entrances, white fence, and common areas of the lakes
- Have professional landscaping done on entrances (see more below in aesthetics section)
- Plan modern new entrance after widening of Leesville Road

2. Springdale safety

- Investigate the feasibility of crosswalks on Leesville Road
- Have a comprehensive study performed on safety and traffic control on Oneal road, including methods to control speeding.

3. Aesthetics of community (signs, trees, lake, entrance, etc.)

- Investigate the feasibility of lighting the front entrances
- Plant barrier trees / bushes along or behind Springdale entrances to block view of houses / chain-link fences, etc (this was considered a high priority by the committee)
- Update lettering and look of entrances (see above)
- Straighten street signs

4. Health/recreation (community events, common areas, etc.)

• Investigate feasibility of improved trash service for the community

5. Communication (neighborhood information, community watch, news, postings

 Improve SEA website to include directory, postings, community watch, etc.